

Immobiliare Doggy Day Care, LLC/Carm's Dog House

4558 Morgan Place

Liverpool, NY 13090

Phone:(315)299-6600

Fax: (315)299-5259

Facebook: Carm's Clay Liverpool

Email: Carmsdoghouse3@gmail.com

Daycare Hours of Operation

Monday-Friday

6:30am-6:00pm

Saturday

8:00am-5:00pm

Boarding Drop off and Pick up

Monday-Friday

6:30am-6:00pm

Saturday

8:00am-5:00pm

Sunday

8:00am-2:00pm

Tour Hours

Sundays

11am-2pm

***IF YOU WOULD LIKE TO TEXT US TO CHAT AND RECEIVE
UPDATES ON YOUR PET WHILE HERE PLEASE BEGIN THE
CONVERSATION BY TEXTING "START" TO 315-299-6600***



BOARDING INFORMATION



****We charge by the calendar day (not the hour dropped off). We count the day you drop off, the day you pick up, and everything in between.****

Our hours of drop off and pick up:

Monday-Friday 6:30am-6:00pm

Saturday-8am-5pm

Sunday-8am-2pm

Our Boarding Rates AS OF JANUARY 2023:

1 dog including daycare: \$50.00 per calendar day plus tax
(includes Monday-Saturday daycare)

2nd dog including daycare(from the same family and in the same kennel): **\$45.00** per calendar day plus tax (includes Monday-Saturday daycare)

***Each additional dog including daycare** (from the same family and in the same kennel): **\$40.00** per calendar day plus tax (includes Monday-Saturday daycare)

All dogs **NOT participating in daycare** during the week while boarding: **\$40.00** per calendar day plus tax

Cat boarding: \$25.00 per calendar day plus tax

Half day pick up (**pick up by 1:00pm**): **\$25.00** plus tax

Please Note: If you would like your dog to participate in daycare on their reserved boarding drop off day they **MUST** be here by or before 10AM.

*****We are closed to the public for all major holidays, but we do board 365 days a year*****



A typical day in boarding!



Daycare dogs:

Our pups that attend daycare will be let outside and fed their breakfast between 6-7am. Once they have been given time to eat and rest their bellies they will be put into daycare between 7-8am where they will play all day inside and outside with the other daycare pups and get their pictures taken for the parents to see on our facebook page. Between 4:30-5:30pm your pup will be brought into their kennel, fed dinner, and are able to rest up after their long day of play. Our staff is here until 9-9:30pm when they will let the dogs out one last time and give them their goodnight kisses/ treats!

Non-daycare dogs:

Our pups that are not participating in daycare will eat their breakfast between 6-7am where they will have their first potty break. They will be let out every 2 hours throughout the day for a good stretch, butt scratch, and outdoor time. Around noon they are able to run around on our turf area one-on-one with a boarding staff member. During this time they can play with toys, chase around our human staff, play in the pools when warm enough, and get their pictures taken for the parents to see their happy faces. Between 4:30-5:30pm they will be fed their dinner after a relaxing and snuggly afternoon with some humans. Our staff is here until 9-9:30pm when they will let the dogs out one last time and give them their goodnight kisses/ treats!

Questions regarding what to bring for boarding, and what is accepted, will be accessible to you on the next page! Along with our vaccination requirements for all pups joining our facility. If there are any further questions/concerns you can reach us through email, facebook, or by phone all listed below.

Phone:(315)299-5259
Facebook: Carm's Clay Liverpool

Email: Carmsdoghouse3@gmail.com

What should you bring for boarding?

All items are voluntary and may vary depending on your pups needs

- **REQUIREMENT:** Correct amount of food for the duration of their stay: includes wet food, can be pre-bagged, unopened bag, container, etc.
- **REQUIREMENT CATS ONLY:** Cat litter and enough food for duration of their stay
- **Any bedding:** Blankets, beds, pillows, etc.
- **Special feeding bowls:** slow feeders, puzzle bowls, standing water/food bowls, etc.
- **Treats:** bones, kongs, bagged treats, etc.
- **Toys:** ropes, stuffed animals, chew bones, etc.
- **Medications:** no extra charge, we will ask you to specify how medication is given and how often at drop off or written note
- **Clothing:** jackets, t-shirts- if they wear them at home
- **DO NOT BRING: RAWHIDE WILL NOT BE GIVEN TO YOUR PET IF PROVIDED or CERAMIC/ EASILY BROKEN BOWLS**



VACCINATION REQUIREMENTS:

All dogs must have proof of up to date **Rabies, Bordetella (kennel cough), and Distemper** vaccinations. All cats must have proof of up to date **Rabies, and Distemper** vaccinations. Each guest must meet our vaccination standards before admittance. Pets requiring vaccination updates must have the vaccination(s) administered prior to the date of service or check-in. Individual circumstances may be considered with written documentation from a veterinarian.

For the safety of all of our guests, vet visits and vaccinations cannot be within 10 days of your pets stay. If any of the required vaccinations have

never been given or have lapsed in validity, they need to be administered at least 10 days prior to your pets stay.



REQUIREMENTS FOR DAYCARE:

- ❖ Your dog must be at least 12 weeks of age
- ❖ Your dog must be in good health
- ❖ Your dog must be current on all vaccinations and you must provide veterinarian records of their Distemper, Bordetella and Rabies vaccinations
- ❖ Your dog must not be aggressive toward people or other dogs
- ❖ Your dog must be spayed or neutered
- ❖ Your dog must be here by 10AM after their first trial day of daycare

PLEASE NOTE: For every daycare dog's safety, ALL COLLARS will be removed prior to entering daycare and placed in a labeled cubby corresponding to each daycare dog there for that day. This will include: flea, prong, choke, chain, standard, etc.

How to enroll your dog into daycare:

To begin, our staff must receive a copy of your completed paperwork as well as a copy of your dogs up to date vaccinations prior to or on their first day. If everything is satisfactory to our requirements we will move forward and choose a day that is best to begin your pup in daycare! The first day of daycare will be free for all new dogs as this will be their temperament test and will determine whether they are a good fit for our pack setting. **We ask that you arrive within the first 30 minutes of us opening on your dogs designated trial day**, this will help ensure a comfortable transition into our pack. Being one of the first ones into our daycare room allows them space to get used to the room, smells, employees, and guarantees an easier introduction to each daycare pup as they all arrive. We highly suggest starting off with a half day as most pups are not used to the amount of stimulation they will be encountering and may become overtired or overwhelmed taking on a whole day of daycare their first time. You are more than welcome to call, or facebook message us throughout their first day if we have yet to give you any updates! If any negative behaviors show we will be in contact with you right away and discuss what is needed moving forward. If their first day goes well, and you and your pup enjoyed your first experience, you are able to bring your pup any of our daycare days proceeding with no reservation needed, but **MUST** have them here by 10am at the latest.

As a pet owner you must fill out and sign the application completely and certify that your dog is in good health and has not harmed any other person or dog. You must also agree to pay for all daycare fees.

DROP OFF TIMES FOR YOUR DOG TO PARTICIPATE IN DAYCARE ARE MONDAY THROUGH FRIDAY BETWEEN 6:30AM AND 10AM, AND SATURDAYS 8AM-10AM

Boarding/Daycare Prices

There is a 3% charge for ALL card transactions ONLY

- Boarding with daycare **INCLUDED** \$45 PER DAY.
 - \$40 PER DAY FOR SECOND DOG INCLUDING DAYCARE
 - \$35 PER DAY FOR EACH ADDITIONAL DOG INCLUDING DAYCARE
 - Boarding without daycare \$35 PER DAY
- All boarding dogs can receive a free nail trim during their stay (ask front staff at drop off and add name to the list in the lobby)
- Dremel will be \$5 plus tax, and anal glands are \$15 plus tax

DAYCARE RATES AS OF JANUARY 2023:

1 DAY: \$38 PER DAY PLUS TAX

2 DAYS: \$37 PER DAY PLUS TAX

3 DAYS: \$36 PER DAY PLUS TAX

4 DAYS: \$35 PER DAY PLUS TAX

5 DAYS: \$34 PER DAY PLUS TAX

SATURDAY DAYCARE: \$38 PLUS TAX

HALF DAY DAYCARE: \$25 PLUS TAX

2ND DOG D.C. DISCOUNT: \$29/DAY PLUS TAX

EACH ADDITIONAL DOG: \$26/DAY PLUS TAX

- All daycare dogs receive the day of daycare free on same day as their groom/bath (only have to pay for the groom/bath)
- All daycare dogs receive free nail trim on any day of daycare (ask front staff at drop off and add name to the list in the lobby)
- Dremel will be \$5 plus tax, and anal glands are \$15 plus tax

What is Kennel Cough?

Kennel Cough is a broad term covering any infectious or contagious condition of dogs where coughing is one of the major clinical signs. It is also referred to as *infectious tracheobronchitis*. The term *tracheobronchitis* describes the location of the infection in the trachea or “windpipe” and bronchial tubes.

“Several viruses and bacteria can cause kennel cough, often at the same time”

Several viruses and bacteria can cause kennel cough, often at the same time. These include adenovirus type-2 (distinct from the adenovirus type 1 that causes infectious hepatitis, parainfluenza virus, and the bacterium *Bordetella Bronchiseptica*. Because the infection spreads when dogs are housed together, it is often seen soon after dogs have been in kennels, hence the name “Kennel Cough.”

What are the clinical signs of kennel cough other than coughing?

Clinical signs may be variable. It is often a mild disease but the cough may be chronic, lasting for several weeks in some cases. Common clinical signs include a loud cough often described as a “goose honk”, runny eyes and nose, swollen tonsils, wheezing, lack of appetite and depressed behavior. Most dogs with infectious tracheobronchitis will cough when the throat is rubbed or palpated. Often, the hacking cough caused by kennel cough will persist for several weeks after the infection.

How does a dog get kennel cough?

Kennel cough is very contagious, and dogs can readily transmit it by casual contact such as sniffing each other when on a walk, playing or sharing water dishes.

What is the treatment for infectious tracheobronchitis?

There is no specific treatment for the viral infections, but many of the more severe signs are due to bacterial involvement, particularly *Bordetella bronchiseptica*. Antibiotics are useful against this bacterium.

“...most infections resolve within one to three weeks”

Some cases require prolonged treatment, but most infections resolve within one to three weeks. Mild clinical signs may linger for several weeks even when the bacteria have been eliminated. Cough suppressants and anti-inflammatory medications may provide relief in some cases.

How can I prevent my dog from contracting Kennel Cough?

Most vaccination programs your veterinarian will recommend include adenovirus and parainfluenza. *Bordetella* vaccination is also highly recommended for dogs that are boarded, groomed or interact with other dogs in areas such as dog parks or daycares.

How effective are these vaccines?

“Immunity, even if the dog has experienced a natural infection, is neither solid nor long-lasting”

Immunity, even if the dog has experienced a natural infection, is neither solid nor long-lasting. We cannot expect vaccines to do much better. Since immunity varies with the circumstances, consult with your veterinarian regarding specific vaccination recommendations for your pet. Some kennel facilities require a booster vaccination shortly before boarding and some veterinarians recommend a booster vaccine every six months to ensure maximum protection against this troublesome infection.

How are the *Bordetella* vaccines administered?

Bordetella vaccination is given either by injection or intra-nasal route. Intra-nasal refers to the liquid vaccine administered as nose drops. This allows local immunity to develop on the mucous membranes of the nose, throat

and windpipe where the infectious agents first attack and provides more rapid protection against infection than the injectable vaccine.



GROOMING



PRICES WILL VARY DEPENDING ON BREED, SIZE, AND COAT

Baths include: Bath, blow dry, brushing, nail trim, teeth cleaning, ear cleaning, and anal gland expression by request

Full Grooms include: Bath, blow dry, brushing, hair trim/cut, nail trim, teeth cleaning, ear cleaning, and anal gland expression by request

DAYCARE:

- All daycare dogs receive the day of daycare free on same day as their groom/bath (only have to pay for the groom/bath)
- All daycare dogs receive free nail trim on any day of daycare (ask front staff at drop off and add name to the list in the lobby)
- Dremel will be \$5 plus tax, and anal glands are \$15 plus tax

BOARDING:

- All boarding dogs can receive a free nail trim during their stay (ask front staff at drop off and add name to the list in the lobby)
- Dremel will be \$5 plus tax, and anal glands are \$15 plus tax

WALK IN NAIL TRIMS: REMAIN \$10 BUT \$5 ADDED FOR DREMEL

ANAL GLANDS: \$15 PLUS TAX

If you would like to inquire about grooming prices please reach us through email, facebook, or by phone all listed below!

Phone:(315)299-6600

Facebook: Carm's Clay Liverpool
Email: Carmsdoghouse3@gmail.com
Immobiliare Doggy Day Care, LLC/ Carm's Dog House
4558 Morgan Place
Liverpool, NY 10390
(315) 299-6600

Owner's Name: _____

Address: _____

Phone: _____

Email Address: _____

Emergency Contact NAME AND PHONE NUMBER (MUST NOT BE YOURSELF): _____

How did you hear about us: _____

Dog's Name: _____

Dog's Breed: _____

Dog's Gender: _____

Dog's Birthdate: _____

Dog's Age: _____

Spay/Neuter: _____

How long have you owned your pets: _____

Do you own any other pets: _____

Veterinarian's Office: _____

Phone #: _____

Release of Medical Records

Owner's Name: _____

Owner's Address: _____

Owner's Phone #: _____

Veterinarian's Name: _____

Pet's Name: _____

Pet's Breed: _____

Pet's Sex - _____

I, _____, the owner or authorized agent for the above mentioned pet, request and give my permission to release medical records for my pet to Immobiliare Doggy Day Care, LLC/Carm's Dog House 4558 Morgan Place, Liverpool, NY 13090.

Signature: _____

Certification of Health & Temperament

1)_____ I understand that I am solely responsible for any harm or damage caused by my dog(s) while attending Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care

2)_____ I understand and agree that in admitting my dog(s), Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care has relied on my representation that my dog(s) is/are in good health and have not harmed or shown aggression or threatening behavior to any other person or dog.

3)_____ I understand and agree that Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care and their staff will not be liable for any problems that develop with my dog(s) provided reasonable care and precautions are followed and I hereby release Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care of any liability whatsoever.

4)_____ I understand and agree that any other problems that develop with my dog(s) will be treated however deemed necessary by the staff of Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care in their sole discretion and that I assume full financial responsibility for all expenses involved.

5)_____ Immobiliare Doggy Day Care, LLC / Carm's Dog House Doggy Day Care reserves the right to refuse admittance to any dog that does not meet the screening and temperament requirements.

6) My dog has been spayed/neutered and CAN participate in daycare
Initial here _____

7) My dog has not been spayed/neutered and CANNOT participate in daycare.
Initial Here _____

We, _____, Certify that we have read and understand all of the rules and regulations and accept all the terms, conditions and statements of this agreement.

Signature: _____

Date: _____

Immobiliare Doggy Day Care, LLC/Carm's Dog House
Kennel Cough Liability Waiver

Owner's Name: _____

Pet's Name: _____

Kennel Cough known medically as infectious tracheobronchitis, is a disease in dogs characterized by the presence of a dry or harsh cough. It results from an infection of the dog's respiratory system, resulting in inflammation. Kennel cough is named as such because the disease can spread rapidly from one dog to another, especially when they live in the same quarters, such as in a kennel.

Commonly Kennel cough presents as coughing, which may be associated with gagging or retching. On certain occasions, the cough can also be accompanied by fever. Severe cases of kennel cough can be present as lethargy and lack of appetite.

Both viruses and bacteria can cause kennel cough. Most of the time, kennel cough is caused by more than one kind of organism. These organisms can be spread through the air and via direct and indirect contact with contaminated material. Occasionally, the kennel cough can progress to more severe consequences, such as bronchitis or pneumonia.

By signing this contract, you agree that Immobiliare Doggy Day Care, LLC/Carm's Dog House is not responsible for any costs incurred due to kennel cough in your dog or any other dog. You also acknowledge the risks and responsibilities associated with boarding your dog with exposure to kennel cough.

Dogs may not show symptoms of kennel cough for up to two weeks after exposure.

Print Name: _____

Signature: _____

Date: _____

Permission to Treat/Veterinarian Authorization Form

Pet's Name: _____

Immobiliare Doggy Daycare, LLC / Carm's Dog House
315-299-6600
4558 Morgan Place
Liverpool, NY 13090

We, _____, give our permission for Immobiliare Doggy Day Care, LLC / Carm's Dog House to care for my pet in my absence. They have our permission to transport them to and from your clinic or request "on site" treatment from your office as is deemed necessary. We authorize Immobiliare Doggy Day Care, LLC / Carm's Dog House to treat and or make any decisions in regards to my pet in a matter that is best suited to my pet's condition and we state that we will be responsible for all fees and charges and will pay for all charges incurred on my pet's behalf upon the day of service. We further authorize you to give out any information about my pet's to Immobiliare Doggy Day Care, LLC / Carm's Dog House.

Client Name: _____

Client Phone #: _____

Signature: _____

Date: _____